



WORKING SMARTER in a Multicultural World

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TITLE	FORMAT				
	90 minute Briefing	Half-day Training	Full-day Training	Multi-day Training	Webinar
INTERCULTURAL COMPETENCE TRAINING					
Cultural Sensitivity Training		●	●	●	
Working Effectively Across Cultures			●	●	
Intercultural Etiquette – Put Your Best Foot Forward Culturally	●	●			●
Unconscious Bias Training		●	●		
Cultural Diversity in the Workplace	●	●	●		●
Thought Processes and Ethics Across Cultures			●	●	
What is Intercultural Competence & Why is it Important	●	●			●
What is Unconscious Bias & Why is Everyone Talking About It	●	●			●
Customised Intercultural Competence Training	●	●	●	●	●
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GLOBAL LEADERSHIP TRAINING					
Managing International Mergers and Acquisitions		●	●		
Developing Global Leaders		●	●		
Developing a Global Mindset		●	●		
Building a Culture of Inclusion			●	●	
Expanding Global Business Skills		●	●		
What is a Global Mindset & Why is it Important	●	●			●
Customised Global Leadership Training	●	●	●	●	●
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MANAGING INTERNATIONAL TEAMS TRAINING					
Managing Global Millennials		●	●		
Managing Multicultural Teams		●	●		
Development of a Common Culture			●	●	
Key Communication Skills for International Managers	●	●			●
Customised International Teams Training	●	●	●	●	●

See next page for more training programmes

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GLOBAL COMMUNICATIONS TRAINING					
Negotiating Across Cultures		●	●		
Presenting to an International Audience	●	●	●		●
Selling Across Cultures	●	●	●		●
Communicating Effectively in a Multicultural Workplace	●	●	●		●
Intercultural Customer Service	●	●	●		●
Customised Global Communications Training	●	●	●	●	●
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GLOBAL VIRTUAL TEAMS TRAINING					
Managing Virtual Teams		●	●		
Essential Strategies for Managing Virtual Teams	●	●	●		●
Optimising Virtual Teams - 10 Key Principles	●				●
Customised Global Virtual Teams Training	●	●	●	●	●
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COUNTRY / REGION SPECIFIC TRAINING					
Day to Day Life in a Specific Country	●	●	●		●
Country Specific Cultural Courses (China, India, Germany, USA, etc.)		●	●	●	
Repatriation Training		●	●		
Working in a Specific Country - FAQs	●	●			●
Welcome to Ireland: Doing Business with the Irish		●	●		●
Customised Country / Region Specific Training	●	●	●	●	●
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INDUSTRY / SKILL FOCUSED TRAINING					
Multicultural Customer Service for the Retail Industry		●	●	●	
Cross-Cultural Communications for International Trade Show Staff		●	●	●	
Email & Global Business Writing for Multicultural Communications	●	●	●		●
Front Line Business– Projecting an International Image		●	●		
Handling Complaints & Objections Across Cultures		●	●	●	
Listening Well in Multicultural Discussions		●	●		
Raising Your IQ: The Power of Intercultural Intelligence	●	●	●		●
Defining Problems & Decision Making Across Multicultural Teams		●	●	●	
Encouraging Innovation in Multicultural Teams		●	●		
Digital Marketing Across Countries - Keyword Localisation		●	●		
Customised Industry / Skill Focused Training	●	●	●	●	●